

STUDENT AGREEMENT

For legal and insurance purposes, we need to preface our work together with these standard terms. Thank you for understanding! Please note our return policy: 14 days for e-books, courses, and your first payment to our “Stream Circle” online community; no refunds for private sessions (or rescheduling less than 24 hours beforehand). Please be aware that you must be at least 18 years old to join Entering the Stream. By participating in our programs and engaging with our work, you agree to the below. Thank you so much!

This Student Agreement ("Agreement") is made and entered into by and between Entering the Stream, LLC (“Entering the Stream”, “Us”, or “We”) and the individual identified below (“Participant” or “You”), effective as of the date of Participant’s acceptance of this Agreement (“Effective Date”).

WHEREAS, Entering the Stream provides individual and group-based instruction in Stream Reiki, Rinzai Zen meditation and mindfulness, and other inner peace skills, as well as a community program to facilitate practice, connection, and growth, and Participant desires to participate in Entering the Stream’s instruction and/or community program upon the terms and conditions set forth herein; and

NOW, THEREFORE, in consideration of the foregoing, the mutual obligations herein contained, and other good and valuable consideration, the receipt and sufficiency of which are acknowledged, the parties hereby agree and covenant as follows:

1. **Recitals.** The recitals set forth above are incorporated herein and made a material part of this Agreement.

2. **Term.** Participant has the option of selecting and participating in our private sessions (“Sessions”), courses (“Courses”), and/or community program (“Community”). Sessions and Courses may be referred to herein as “Guided Instruction”. This Agreement shall commence on the Effective Date and shall continue until the later of the conclusion of Participant’s Guided Instruction or Community membership, unless earlier terminated pursuant to Sections 4 or 5 (“Term”). The commencement and conclusion date(s) of Participant’s Course (if conducted “live”, whether online or in person) shall be identified by Entering the Stream and communicated to the Participant.

3. **Payment of Registration Fee; Scholarships Available.** By accepting this Agreement, Participant agrees to pay the registration fee for the selected Guided Instruction and/or Community membership. Payments shall be made via Square or PayPal to support@enteringthestream.co.

Selection	Registration Fee
Private Sessions	Prices vary (see website for details)
Courses	2-week e-book course: \$33
Community (“Stream Circle”)	\$111 per month, paid monthly; or \$555 per 6 months (get one month free!), paid in advance

If the registration fee set forth above conflicts with the registration fee identified in the registration system, the registration system shall control. Participant shall pay the full registration fee for a Session in advance of the Session. The registration fee for the e-book Course shall be paid in full upfront. The registration fee for the Community shall be paid monthly or every 6 months. If Participant fails to make any payment when due, Entering the Stream shall have the right to suspend or terminate Participant’s participation in the Guided Instruction or Community, as applicable, without incurring liability. When you register for our Sessions, Courses, and/or Community, you will be added to the relevant email lists, so you can stay up to date. (You can unsubscribe any time!)

Making Stream Reiki, meditation, and other inner peace skills more widely available is a valued goal for Entering the Stream. For this reason, we offer full and partial scholarships, in the sole discretion of Entering the Stream. Scholarship applicants may apply by completing the form here: <http://enteringthestream.co/scholarship-application>. Scholarship recipients shall be bound to all the same terms and conditions set forth herein.

4. **Satisfaction Guarantee/Refund Policy.** We offer a 14-day refund period for all Courses, from the date you purchase your course registration; and for your first payment to our online practice Community. Any Participant who has purchased or registered for a Course or the Community with Entering the Stream is eligible to terminate registration for such Course or Community at any time until fourteen (14) days after the initial payment has been made (“Permitted Withdrawal Period”), by delivering written notice by email to support@enteringthestream.co with the subject line: Refund Request (“Refund Request”). Upon Entering the Stream’s receipt of Participant’s Refund Request, Entering the Stream shall terminate Participant’s registration, and Participant shall be refunded all payments made toward the Course or Community within thirty (30) days of Entering the Stream’s receipt of the Refund Request. Participation in and/or remaining registered for the Course or Community after the lapse of the Permitted Withdrawal Period shall require payment of the balance of registration fee due for the remainder of the program (if applicable).

5. **Cancellation/Termination.** Private Sessions may be rescheduled by Participant until twenty-four (24) hours before the scheduled Session time. After that, no rescheduling is possible. No refunds are available for Sessions once purchased. Choosing the payment plan option for any Entering the Stream Course commits the Participant to submitting all cycles of payment. Participant may cancel subscription to the “Stream Circle” online practice Community at any time, by cancelling their automatic payment profile through their PayPal account or by emailing support@enteringthestream.co at least 72 hours before their next payment is charged. Subscriptions to the Community are deducted automatically each month (or every 6 months, if you choose the reduced, advance payment option) until cancelled. All payments made are non-refundable, except as provided in Section 4. Entering the Stream may terminate this Agreement at any time in the event of Participant’s non-payment of the registration fee, behavior deemed disruptive to other Participants, or a breach of this Agreement. In the event of the termination of this Agreement (except for termination pursuant to Section 4), Participant shall be responsible for payment of the registration fee remaining for the full term of the Participant’s Course.

6. **Medical Disclaimer.** Entering the Stream’s inner practice skills work with areas of reality not always fully understood yet by current science, and are intended as an empowering complement to Western medicine and traditional therapies. We do not diagnose or treat any medical, physical, or psychological conditions. We are not offering psychotherapy. Please note that you must be at least 18 years old to participate in our programs. Please consult with your doctor while practicing our approach to Stream Reiki, Rinzai Zen meditation and mindfulness, and other inner peace skills, to ensure that the methods are safe and effective for you. In certain cases, our style of practice may not be specialized enough for your needs. If you are suffering from schizophrenia or paranoia, we advise that you choose programs tailored specifically to your situation. Your doctor may be able to recommend the best options for you. If you're healing from trauma as part of your inner practice path, we recommend one-to-one support alongside your personal practice and any group sessions, either with our teachers (<http://enteringthestream.co/support>) or with your own trusted therapists and healing practitioners. Our methods and programs are trauma-informed (including through professional certification with international trauma expert Deirdre Fay, founder of Becoming Safely Embodied), and aim to be trauma-sensitive and trauma-resolving; but extra support is advised for safe practice. If you are experiencing strong or life-threatening distress, please contact emergency services in your area, including in the US the National Suicide Prevention Lifeline at 1-800-273-TALK (8255) or the Crisis Text Line (text HELLO to 741741). If you have any questions about our safe practice guidelines, limits, and medical disclaimer, please feel free to reach out to support@enteringthestream.co.

7. **No Medical or Other Guarantee.** Research shows that meditation and other inner skills can create significant benefits for your physical, mental, and spiritual health; and many of our methods come from long traditions with histories of unlocking transformational results for well-being, healing, awakening, and embodiment of insight. However, everyone's path and situation are different, and your practice will be unique to you. Accordingly, nothing in this Agreement or in our materials should be construed as a promise or guarantee about the outcome of your particular situation. We can make no such promises or guarantees. If you have any questions, please feel free to email support@enteringthestream.co.

8. **Video/Audio Release.** Our Course and Community group classes and gatherings conducted “live” online may be recorded and made available to Participants for playback. By attending and participating in an online “live” Course or Community call at Entering the Stream, you hereby grant your consent to be recorded and for recordings to be made available to the registered Participants of the Course or Community. Other group classes, sessions, calls, workshops, and events with Entering the Stream may also be recorded, as needed. By attending and participating you grant your consent to be recorded and for the recordings to be shared with relevant Participants. (Zoom signals clearly when a session recording is in progress. It’s often possible to avoid appearing on our recordings simply by keeping your camera and mic off, since the Zoom recording style we use is designed only to capture the speaker(s).)

9. **Confidentiality.** We aim to follow the highest professional standards of conduct, including confidentiality. This means that everything you share with your instructors here will be treated as completely confidential, except in the event that you seem to be posing a threat of harm to yourself or others, or that abuse or neglect of children, elderly people, or people with disabilities seems to be occurring, in which cases we may need to alert those who can reasonably prevent the threat. Anything you share in our groups is assumed to be and shall be treated by your instructors and all other Participants as completely confidential, except in the cases above. Anything shared with you by other Participants, whether in a Course, through the Community, or otherwise, shall be treated as confidential by you and shall not be shared without the disclosing party’s express consent. Thank you for helping us in our goal of creating a safe and supportive practice space.

10. **Copyright.** Our materials, whether for use in a Session, Course, Community, or otherwise made available through Entering the Stream, and in any form, whether audio, visual, or otherwise, including but not limited to concepts, techniques, lectures, videos, recordings, PDFs, diagrams, materials, notes, slides, software, text, photographs, and questionnaires, are protected by copyright as a collective work or compilation under the copyright laws of the United States and other countries, and we (subject to the rights of our licensors and licensees under applicable agreements, understandings, and arrangements) have all rights therein. Session, Course, and Community materials and content shall be kept confidential and shall not be taught, shared, summarized, forwarded, copied, photocopied, reproduced, translated, reformatted, repurposed, distributed, displayed, transmitted, published, sold, or broadcast without the prior written consent of Entering the Stream. It is a strict violation of this Agreement to share your access to Guided Instruction or the Community, or any course or teaching materials or communication from Entering the Stream, with any other person or entity. Instead, if you are finding benefit in our practices, we warmly welcome referrals and new Participants in our programs (with all our thanks!). If you’d like to teach methods from our Rinzaï Zen tradition to others, you are welcome to register for meditation and mindfulness teacher training with our parent group, Zenways (<http://zenways.org>), in London and around the world. If you’d like to offer our signature style of guided healing energy, Stream Reiki, in sessions with your own clients and/or your friends & family, please come register for the practitioner certification programs on our website (<https://enteringthestream.co>).

11. **Course and Community Access.** Our Courses and Community are designed to be a safe and inclusive space for all Participants, as much as possible. We value equity, inclusion, diversity, compassion, and ongoing anti-bias work within ourselves and our groups, to support all students of Stream Reiki, Zen, and inner practice. Everyone is welcome here. By registering for our Courses and Community, you agree to support and participate in this foundation. In addition, you agree not to make or post, whether written or oral, any abusive, prejudiced, obscene, vulgar, slanderous, hateful, threatening, sexually-oriented, or any other message or material that may harass another Participant or violate any applicable law. In addition, you may not make or post, whether written or oral, anything illegal, any copyright material which you do not own, anything deemed harmful to person or property, any commercial advertising, or anything deemed a solicitation – or otherwise abuse access to the Community. Doing so shall constitute a breach of this Agreement and may lead to the termination of this Agreement and access to Guided Instruction and/or the Community. The IP addresses of all posts may be recorded to aid in enforcing these conditions. Entering the Stream reserves the right, but not the obligation, to remove, edit, move, or lock any post, topic, or discussion as it sees fit, at its sole discretion.

12. **Release and Assumption of Risk.** Participant understands that a medical evaluation is advised before commencing any Guided Instruction or accessing the Community, and that it is Participant’s responsibility to keep Entering the Stream and its instructors fully informed of any physical or psychological condition or disability that would prevent or limit Participant’s participation in Guided Instruction or the Community.

Participant acknowledges that neither Entering the Stream nor its members, managers, employees, instructors, representatives, or agents (collectively the "Releasees") are engaged in diagnosing or treating medical diseases or conditions. PARTICIPANT VOLUNTARILY AGREES AND CONSENTS TO PARTICIPATE IN GUIDED INSTRUCTION AND/OR COMMUNITY ACCESS AT THEIR SOLE RISK, AND ACCEPTS AND ASSUMES ALL RISKS, ASSOCIATED WITH THE GUIDED INSTRUCTION OR COMMUNITY, BOTH KNOWN AND UNKNOWN, EVEN IF ARISING FROM THE NEGLIGENCE OF THE RELEASEES, AND PARTICIPANT ASSUMES FULL RESPONSIBILITY FOR THEIR PARTICIPATION.

13. **Indemnification.** Participant and their heirs, legatees, trustees, personal and legal representatives, successors, and assigns expressly assume all risks of participation in Guided Instruction and access to the Community, if applicable, and agree to indemnify, release, discharge, and hold harmless the Releasees from any and all liabilities, claims, demands, and expenses, including attorneys' fees and court costs, whether brought by Participant, on Participant's behalf, or by a third party, as a result of injuries, property damage, or death resulting from the Releasees' negligence, Participant's participation in Guided Instruction or access to the Community, including any physical or emotional injury, including death or damage to property, but excluding those caused by the willful misconduct, gross negligence, or intentional torts of the Releasees.

14. **WEBSITE DISCLAIMER.** ENTERING THE STREAM'S WEBSITE (THE "SITE") IS PROVIDED ON AN "AS IS" "AS AVAILABLE" BASIS WITHOUT WARRANTIES OF ANY KIND, EITHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT. To the fullest extent permitted by applicable law, Entering the Stream expressly disclaims any and all warranties or representations that, to our knowledge, (i) the Site and content provided are current, accurate, complete, original, reliable, useful, genuine, non-infringing, or provided in good faith; (ii) Site content, including but not limited to name, email, and contact information, will not be lost, stolen, corrupted, or destroyed; or (iii) the Site is immune from viruses, hacking, or breach. We reserve the right to temporarily disrupt or permanently discontinue the Site for any reason, or any period, at any time, in our sole discretion, without maintaining back-up, and without prior notice.

15. **Assignment; Binding Effect.** This Agreement shall not be assignable by Participant, but may be assignable by Entering the Stream. This Agreement shall be binding upon, and inure to the benefit of, the parties and their respective heirs, personal and legal representatives, trustees, legatees, successors, and permitted assigns.

16. **Entire Agreement.** The headings in this Agreement are inserted for convenience only and shall not be used to define, limit, or describe the scope of this Agreement or any of the obligations herein. This Agreement supersedes all prior written or oral agreements and understandings between the parties concerning the subject matter herein and constitutes the entire agreement between the parties. This Agreement may be amended or modified from time to time only pursuant to a written agreement executed by both parties.

17. **Severability.** The provisions of this Agreement are severable, and if any one or more provisions may be determined to be illegal, invalid, or otherwise unenforceable, in whole or in part, and not otherwise subject to modification, the remaining provisions, and any partially unenforceable provision to the extent enforceable, shall, nevertheless, be binding and enforceable.

18. **Non-Waiver.** The failure of Entering the Stream to enforce any provision or provisions of this Agreement shall not in any way be construed as a waiver of any such provision or provisions, nor prevent Entering the Stream from thereafter enforcing each and every other provision of this Agreement. The rights granted Entering the Stream herein are cumulative and shall not constitute a waiver of Entering the Stream's right to assert all other legal remedies available to it under the circumstances.

19. **Governing Law.** This Agreement shall in all respects be governed, construed, and enforced in accordance with the laws of the District of Columbia, and the Parties consent to the exclusive jurisdiction of, and agree that any legal action arising under this Agreement or between the Parties shall be instituted exclusively within, the Circuit or District courts situated in the District of Columbia.

20. **Costs of Enforcement.** In the event of any legal action arising under this Agreement or any asserted breach thereof by Contractor, the substantially prevailing party shall be entitled to all costs and expenses,

including reasonable attorneys' fees incurred in enforcing, attempting to enforce, or defending any of the terms, covenants, or conditions of this Agreement, including costs incurred prior to commencement of legal action and all costs and expenses incurred in any appeal from any such action.

21. **Customer Service**. We want you to have an absolutely wonderful experience here at Entering the Stream, including customer service and support! If there's anything you need, to improve your experience of learning, practice, connection, and being in our community (including any accessibility accommodations), please don't hesitate to reach out to support@enteringthestream.co.

We look forward to meeting you and practicing together! Thank you so much, and the warmest welcome.

Participant Name:

Date: